

Telephony on PC with QuadroCall

CTI software for PBX Epygi



QuadroCall, for Epygi PBXs, is a personally managed communication system that allows to connect two most widely used business tools - desktop computers and phones, to provide a telephone assistant that can handle every day phone activities in an efficient and simple way.

QuadroCall improves interaction with customers and offered services, increases personal and team productivity and optimizes the company's investment in the Epygi IP PBX thanks to the phone services of the new concept.

PERSONAL EFFICIENCY

QuadroCall greatly improves efficiency by allowing individual users to save time and avoid dialing errors.

TEAM EFFICIENCY

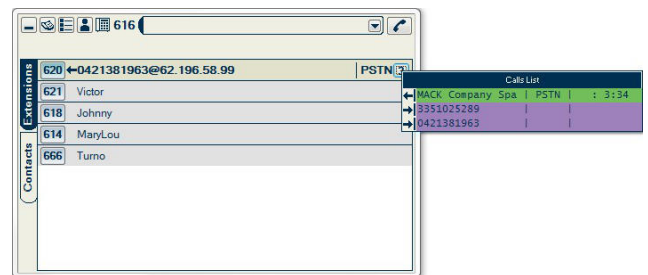
QuadroCall facilitates the management of the working groups by notifying the state of their equipment at any time. Under the supervision of QuadroCall are avoided transferring calls errors.

IMPROVEMENT OF RELATIONS WITH CUSTOMERS

QuadroCall improves relationship with customers by allowing companies to use a database of contacts. The function call log keeps track of all calls, including unanswered calls.

ANY TYPE OF SIP TELEPHONE EQUIPMENT

The greatest advantage of QuadroCall is that there is no physical connection between your phone and your computer. QuadroCall interacts directly with the Epygi PBX and can communicate with any type of DECT telephone, Aastra, Snom, Yealink etc. .



COMPLETE SET OF TELEPHONY FUNCTIONALITY ON PC

Management of incoming and outgoing calls, call waiting, direct selection keys, dial by name, redial.

- Call by name
- Open contact card
- Call log
- Incoming and Outgoing call monitor
- Programmable Speed Dial keys (favorites contact list)

CONTACTS MANAGEMENT INTEGRATION

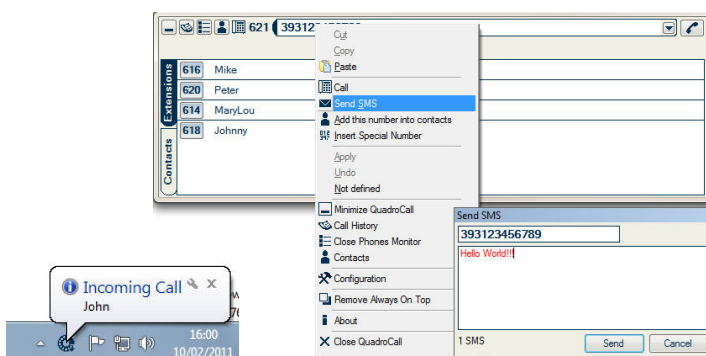
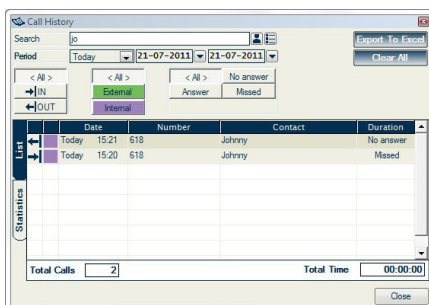
- Synchronization with a contact database.
- Call notification pop-up.
- Dial by name from contact database..
- Direct dialing from contact card
- Import-Export contacts in .Csv
- "Hot Key" to speed dial calls from any application

CALL LOG

- List of incoming calls or missed, outgoing calls with contact identification, date, time and call duration.
- Call initiation with a double click, contact card with a single click.
- Even when users are away from the workplace, all incoming calls are recorded in the call log.
- Call log export in XLS format.

SMS SENDING

- With a GSM Gateway connected on your PBX you can send sms directly from Quadrocall.



Supported O.S.: Windows 2000, XP (32-64Bit), Vista (32-64Bit), Windows 7 (32-64Bit)
Requirements: Quadro PBX with 3PCC installed; Firmware ver. 5.1.31 or sup.
Tested IP Telephones: Aastra, Snom, Yealink

QuadroCall software is made by LUNACOM snc—str. Nonis, 14— zip 36063 MAROSTICA (VI) Tel.0424-471528 www.lunacom.net e-mail info@lunacom.net

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